

JJCA Project Survey Results 2013	Total
Surveys Completed	18
Question	
JJCA understood my business and aligned their project goals with my business goals.	4.23
The quality of JJCA's construction documents met our expectations.	4.47
JJCA's consultants (engineers and interior designers) worked diligently to provide the the design options we needed.	4.60
The quality of JJCA's consultants' construction documents met our expectations.	4.60
JJCA's consultants provided excellent service during the construction administration process.	4.86
JJCA's consultants displayed expertise in their respective fields.	4.86
JJCA clearly demonstrated an appropriate level of experience and expertise in construction administration.	4.88
We were highly satisfied with JJCA's design and planning.	4.80
We were highly satisfied with the way JJCA led the project during construction.	4.67
JJCA's demonstrated technology skills appropriate for our project.	4.73
JJCA's design team made and executed good decisions throughout the project.	4.75
We received an excellent value for the fees charged by JJCA.	4.56
JJCA maintained a schedule that met our goals.	4.91
JJCA took ownership and responsibility for any mistakes they made.	4.71
JJCA quickly resolved any issues that arose during the project.	4.76
I feel I received the same level of service from each of the employees at JJCA.	4.86
JJCA was highly responsive to our needs.	4.79
JJCA's invoices were accurate and timely.	4.33
JJCA principals/owners were available when we needed them.	4.58
By truly understanding the needs of the client, JJCA's mission is to "create special places to work, play and heal." Rate your level of agreement with the following statement: JJCA listened to our needs and created a special place that met those needs.	4.83
JJCA's follow-up after project completion has been timely and appropriate.	4.75
Working with the people at JJCA was an enjoyable experience.	4.94
Rate your overall satisfaction with JJCA's work.	4.82
Would you use JJCA again for a future project?	100%
Would you recommend us to other hospital leaders you know for their facility growth and planning work?	100%

On a scale of 1 - 5 with 5 being strongly agree and 1 being strongly disagree.